

3272 University Way, UNC133 Kelowna, BC CANADA V1V 1V7 T: 250-807-8842

F: 250-491-1083 www.suo.ca

#### **BOARD MEETING MINUTES**

Students' Union UBC Okanagan, Local 12 British Columbia Federation of Students Board of Directors Meeting, July 23rd, 2025 at 12 PM, ZOOM/UNC105

#### **Directors Present**

President (meeting chair) Peter Idoko Vice President Finance and Administration Rajat Arora

Vice-President External Olivia Lai
Vice-President Internal Shreya Patnaik

Vice-President Campus Life Ashley Kyei-Badu

Director-at-Large Aaditya Golash
Director-at-Large Jessica Goel
Director-at-Large Saadia Awais

Faculty of Education Representative Elnaz Zamanzade

Faculty of Health & Social Development Representative Ali Wasti

Faculty of Science Representative Yasmine Trabelsi Faculty of Management Representative Tejas Bhatia

Faculty of Arts and Social Sciences Representative Quinlin Osadczuk

Faculty of Creative & Critical Studies Representative Kiki Akinlade

Faculty of Applied Science Representative Donald Onyewuchi-Ohiri College of Graduate Studies Representative Ghulam Hussain Board of Governors Representative (ex-officio)

#### **Directors Absent Regrets**

Student Senate Caucus Representative (ex-officio)

Director-at-Large Naden Qually

#### **Staff Present**

General Manager Jason Evans
Governance Coordinator Lijie (Cecily) Qiu
Operations & Service Manager Michael Ouellet
Finance Manager Leanne Smailes
Students' Advocate Rachel Fortin

#### **Guests**

Student Teddy Herriman
Student Shukan Shah
Previous VP External Abby Newman



#### 1. CALLED TO ORDER 12:10 P.M.

#### **ACKNOWLEDGEMENT OF TERRITORY**

We would like to acknowledge that we are on the traditional, ancestral territory of the Okanagan Nation. We would like to recognize that learning happened in this place long before this institution was established. It is important to understand the privilege we hold to be living, working, and learning on Syilx territory.

#### 2. ADOPTION OF AGENDA AND REVIEW OF MEMBERSHIP

25/07/23.01

Lai/Kyei-Badu

Be it resolved that the agenda be adopted.

#### Lai/Hussain

Be it resolved that a presentation regarding Community Meals be added to the agenda. Amendment carried.

#### Goel/Lai

Be it resolved that a presentation regarding sustainability with the Community Meals from student group be added to the agenda.

Amendment carried.

#### Carried as amended.

#### 3. ADOPTION OF MINUTES FROM PREVIOUS MEETINGS

25/07/23.02

Goel/Osadczuk

Be it resolved that the minutes of the meeting held June 27<sup>th</sup>, 2025 be adopted.

#### Carried.

25/07/23.03

Kyei-Badu/Lai

Be it resolved that the summary of board meeting 2025-06-27 be adopted.

#### Carried.

#### 4. PRESENTATION

#### 4.1 SUO Community Meals

Lai presented the Community Meals as a remodeled version of the former Smart Meals initiative. This new plan shifts the focus from sustainability to three core priorities: food



security, inclusive community building, and mental health wellness. Two free meals (breakfast and lunch) per week will be provided for students starting from Fall 2025. A feature of the Cultural Meal Day will be introduced once a month to embrace the diverse culture backgrounds within student communities. Lai addressed the challenges with the previous Smart Meals and emphasized that the plan incorporates the feedback from various stakeholders. Notably, it includes meat options, as requested by students, while still maintaining plant-based meal options. The Community Meals initiative is designed to be zero-barrier, ensuring food affordability for all students, and is intentionally inclusive and community-oriented.

#### 4.2 Sustainability with the Community Meals

Herriman clarified the difference between "meat" and "protein" options, stressing that all protein originates from plants. The plant-based meals served by SUO through Smart Meals were nutritionally complete, but students lacked information on how much protein they were consuming versus how much they needed. He suggested better labeling or flyers explaining nutritional content could help address this. He stressed that processed meats are known carcinogens (Group 1), red meat is probably carcinogenic (Group 2), and even dairy, eggs, and chicken show concerning health links. He stressed the importance of informed choices for students, especially when dietary changes are made on a large scale. Herriman also highlighted the significant environmental impact of animal agriculture, arguing that dietary changes are more impactful than recycling or reducing energy use. He proposed using educational flyers to help students make informed food choices and criticized the way student feedback was collected, noting biased framing and a lack of statistically meaningful data. He urged the directors to take the education role as student leaders. Shah suggested that SUO take into consideration students' voices before making decisions. Lai emphasized that they would not get rid of plant-based options but add more meat protein choices based on the voice of students. Including meat protein options is an inclusive approach.

Goel asked about the proportion of meal options and plant options served through the Meals. Lai replied that she was still collaborating with Picnic and Well on the menu, and the proportion could be determined once they finalize the menu. Newman emphasized that the responsibility of the SUO is to provide services and that it does not have the academic capacity of UBC. The SUO had signed an MOU with the UBC Social Innovation Hub, which included a clause for the Hub to produce a research paper. However, the paper was either not completed or not shared with the SUO. She suggested connecting the student group with Picnic. She mentioned that previous student feedback had been collected through a drop-in form. Although this was not scientific data, she emphasized the efforts like donating, reusing, and supporting thrift stores as meaningful sustainable actions and stated that a healthy, collaborative, and inclusive community is a sustainable community. Evans emphasized that feedback from students guided the decision, and they did their best to gather input and work with UBC social innovation hub to obtain a scientific result. As



directors work part-time, they may not have the capacity to conduct scientific research like scientists. Fortin expressed respect for the scientific knowledge shared by Herriman, and pointed out that SUO is a non-partisan organization serving a large and diverse student body. They were doing their best to accommodate everyone as equally as possible while respecting individual knowledge and choice. Ouellet noted a decreasing demand for Vegan meals over the past two years; and pointed out some vegan products such as vegan sausage are actually more expensive than meat-based sausage. The primary goal is simply to feed as many students as possible. Arora suggested respecting the diverse needs of students by not limiting food choices. Osadczuk asked about the structure of the Meals and the ratio of plant-based meals and meat-based meals. Lai explained that the ratio depends on the menu and ongoing student feedback. Hussain recommended conducting an open and transparent survey. Goel also encouraged Lai to collect feedback from students. Drawing from her own experience as a vegetarian, she stated that plant-based food is not necessarily expensive. Lai added she has campaigns specifically for sustainability initiative; however, this Community Meals initiative is intended to promote student wellbeing and an inclusive community. Patnaik encouraged more communication with students regarding the changes to the Meals and the reasoning behind the decision. Evans clarified that the program is not a formal SUO service but rather an executive initiative, and he also suggested incorporating the education component by having conferences and inviting Herriman to share the knowledge.

[Osadczuk left at 1:29 p.m.; Bhatia left at 1:45 p.m.; Akinlade left at 1:53 p.m.]

Meeting recessed for 5 minutes.

#### 4.3 SUO Draft Budget 2025-2026 Presentation

25/07/23.04

Lai/Kyei-Badu

Be it resolved that the meeting be moved in camera.

Carried. [2 p.m.]

[ Goel left at 2:08 p.m.]

25/07/23.05

Lai/Hussain

Be it resolved that the meeting be moved out of camera.

Carried. [2:33 p.m.]

25/07/23.06

Lai/Kyei-Badu

Be it resolved that the SUO Annual Operating Budget 2025-2026 be approved as presented.

Carried.



#### 4.4 Executive Action Plan

25/07/23.07

Lai/Hussain

Be it resolved that the SUO Action Plan 2025-2026 be approved as attached.

Carried.

#### 5. COMMITTEE BUSINESS

#### **5.1 Executive Committee**

25/07/23.08

Lai/Kyei-Badu

Be it resolved that the minutes of the meeting held June 26<sup>th</sup> and July 10<sup>th</sup>, 2025 be adopted.

#### Carried.

#### 5.2 Oversight Committee

#### 5.3 Finance Committee

25/07/23.09

Lai/Hussain

Be it resolved that the minutes of the meeting held June 24<sup>th</sup> and July 18<sup>th</sup>, 2025 be adopted. **Carried.** 

#### **5.4 Policy Committee**

25/07/23.10 (Special Resolution)

Hussain/Patnaik

Be it resolved that a new policy be added to [Regulation IV-Governance] following section 33, with all subsequent policies renumbered accordingly. The new policy reads:

34. All resolutions of the Board and the Executive Committee must be approved during open (public) meetings. Resolutions shall not be voted on, or approved during in-camera (closed) sessions.

Evans suggested further consultation with their lawyer, stating that some motions would need to be made in-camera when time is needed to relay the information or start a process. He believed it was a fundamental right of organizational leadership. Patnaik presented the reasoning discussed in the Policy Committee. Firstly, it was for good governance. This policy followed the advice of SUO lawyer at the orientation who recommended the in camera procedure as follows: the board should move in-camera to discuss matters regarding legal, land and labor; and then move out of camera to make formal resolution/decision. BCFS Micheal during the orientation also supported it, stating that any resolution should be documented as proof and record for the operation. Patnaik noted that the SUO board works on a yearly basis. If they depend on word of mouth to pass on the decision in camera from one president to another, messages may easily get lost over time. Secondly, it was for transparency and students' trust. Any decision that SUO makes impacts student body and



community. Students have the right to know what their representatives are deciding and what actions being taken. There have been concerns about a lack of transparency in the SUO. Making SUO more transparent is also herself and some other directors' platforms during elections. Thirdly, the policy was about accountability. Behind-closed-doors meetings can allow members to avoid responsibility for controversial decisions. Making resolutions public ensures board members are held accountable for their votes and decisions/opinions. Though the board may have different opinions, Patnaik stated that at least the final resolution should be public. Fortin echoed Patnaik's points on transparency. She noted that a majority of their decisions concern students' money and their day-to-day interaction. When information is not transparent, students may form their own assumptions about what is happening. Qiu added that she had conducted some policy research on in-camera policy and found other university student councils have similar policies requiring all the resolutions to be public. She took AMS for example, their policy requires that the minutes not only record the resolution in-camera but also record a summary of the topic and rationale. She also referred to the student union of Toronto university, where all resolutions are public. Evans responded that from management perspective, some decisions should be preserved until they are ready to be made public. He cited the resolution on the restructuring plan as an example: the board made the resolution in camera because the Union needed to be informed before staff were notified. He believed the board needs some flexibility in peculiar circumstances. Lai stated while sensitive information should be kept private, once a formal resolution is reached, it should be made public. She thought that allowing the board to make resolutions in camera without publishing them gives it too much unchecked power. She used the Conservative Club ratification as an example to stress the importance of accountability. Making resolutions public holds the board accountable. Kyei-Badu proposed that resolutions should be public unless doing so would negatively impact the community. In such cases, a scheduled timeline for public disclosure could be set. Fortin used RBC case as an example. After consulting the lawyer, the decision was made public even though it did not align with the student group's request; however, it showed students that SUO heard their voice and had worked on their concern. Qiu clarified that this policy would not take away the board's in camera power. She stressed the need for communication, even when decisions have a negative impact. She also used the restructuring plan as an example, stating such a big decision should be documented as it impacted the student community and the SUO operations. The resolution itself could have been made public without disclosing sensitive details—simply noting that the board approved the plan. She explained that when students later raised concerns about the restructuring plan, there was no public record of the board's approval. As a result, the board had to disclose the *in camera* resolution during that meeting before the student group spoke. Evans suggested the policy be worded carefully to provide protection for the board in peculiar circumstances. He agreed that resolutions should be made public but



emphasized that the timing of publicizing them should depend on the peculiar situation. Idoko recommended that the Policy Committee revise the policy accordingly.

25/07/23.11

Idoko/Lai

Be it resolved that the motion be tabled.

Tabled.

25/07/23.12

Idoko/Lai

Be it resolved that the meeting be extended until the end of the agenda.

Carried.

#### 5.5 Campus Life Committee

#### 5.6 Campaigns Committee

25/07/23.13

Arora/Kyei-Badu

Be it resolved that the minutes of the meeting held June 26<sup>th</sup>, 2025 be adopted.

Carried.

#### 5.7 Graduate Student Committee

25/07/23.14

Lai/Kyei-Badu

Be it resolved that the minutes of the meeting held July 10<sup>th</sup>, 2025 be adopted.

Carried.

25/07/23.15

Lai/Hussain

Be it resolved that the July GSC SAL honoraria be disbursed as follows:

GSC July 2025				
Sr. No	Name of SAL	Amount (\$)	Note	
1	Ahmad, Hammad	50		
2	Gordanpour, Yazdanmehr	50		
3	Jelassi, Joud	50		
4	Khrabshesh, Dina	0		
5	MacPherson, Scarlett	50		
6	Moli, Mhamoda Akter	50		
7	Ruman, Pronob Das	50		
8	Thind, Shavneet	50		



#### Carried.

#### 6. REPORT ON UNIVERSITY RELATIONS

- 6.1 Senate
- 6.2 Board of Governors
- **6.3 Other University Committees**

#### 7. NEW BUSINESS

#### 7.1 SUO Community Meals Initiative

25/07/23.16

Lai/Kyei-Badu

Be it resolved that the SUO Community Meals initiative be approved.

Arora asked for further steps if the motion passed. Lai informed the team that they would begin working on the menu with Picnic and proceed with social media promotion afterwards. Arora wondered if they had any idea how much each meal would cost. Lai responded that Ouellet would work on the cost, and they would work around the approved budget. Kyei-Badu asked if the education component would be added to the Community Meals. Lai confirmed that she would collaborate with Herriman to provide a comparison of different meals and explore potential educational campaigns.

#### Carried.

#### 8. DISCUSSION/INFORMATION

#### 8.1 SUO Health and Dental Plan Working Group

Patnaik stated that the purpose of having the working group is to make the health and dental plan more accessible to students, which is one of her platforms during the election. The group would include staff and would meet informally and regularly to discuss how and what to promote in their social media regarding the Plan. She invited directors to join the group and encouraged them to contact her via email or team.

#### 8.2 BCFS Executive Meeting Updates

Lai introduced the new campaigns from BCFS for this year: International Student Initiative on affordable tuition; and promotion of the Deals Up.

#### 9. ADJOURNMENT

Meeting adjourned at 3:28 p.m.

**UBCO** — Annual Plan — 2025-26



Action Plan for 2025/26

BC Federation of Students Local 12

# 26u06 ACTION PLAN

Reconnecting Forward: Honouring Our Progress,
Renewing Our Connection

## **TABLE OF CONTENTS**

4	VALUES STATEMENT	5
6	A. SERVICE	7
9	C. ADVOCACY	12
15	E. CURRENT BOARD AND STAFF	18
ESS TF	RACKER	22
	6 9 15	6 A. SERVICE  9 C. ADVOCACY  E. CURRENT BOARD AND STAFF  ESS TRACKER

## Introduction

## Reconnecting Forward: Honouring Our Progress, Renewing Our Connection

Over the past five years, the Students' Union of UBC Okanagan (SUO) has built a solid foundation of

- advocacy,
- governance reform,
- student services and
- community engagement.

We've delivered on key commitments, strengthened institutional relationships, and increased the Union's capacity to serve its members. Now, with that progress in place, we turn our focus to the students themselves — to renewing the trust, relevance, and visibility of SUO in their day-today lives.

This year's theme,

"Reconnecting Forward: Honouring Our Progress, Renewing Our Connection"

reflects a commitment to engage more deeply, listen more actively, and bring the Union closer to students in meaningful ways.

Building on years of advocacy, governance renewal, service expansion, and campus life programming, the SUO enters this year with a strong foundation and a renewed focus on belonging.

Our community has changed — and so have the ways students interact with their union. We must now actively respond to a growing need for transparency, responsiveness, and connection.

This action plan presents clear

and measurable goals across our four core pillars: Advocacy, Governance, Service, and Campus Life. Through each of these, we will center student voices, foster collaboration, and champion equity and accessibility.

Whether through new campaigns, stronger financial oversight, enhanced services, or a livelier student experience, we are fo-

and supported in the work of the SUO.

cused on making sure every stu-

dent sees themselves reflected

Together, we are not just building initiatives — we are rebuilding relationships. With the leadership of our board and executive team, and the active involvement of our student community, this year will be about meaningful reconnection, deep listening, and building a stronger sense of student-driven purpose at UBC Okanagan.

 $\mathbf{2}$ 

## MISSION STATMENT

THE STUDENTS' UNION'S MISSION

PROVIDE ACCESSIBLE, HIGH-QUALITY SERVICES

FACILITATE EVENTS, ACTIVITIES, AND STUDENT CLUBS TO ENHANCE CAMPUS LIFE

UNDERTAKE ADVOCACY ENSURE STUDENTS' RIGHTS ARE RESPECTED, AND CONCERNS ARE HEARD BY DECISION-MAKERS

PRACTICE GOOD GOVERNANCE IN THE OPERATIONS OF THE STUDENTS' UNION

We achieve our mission by ensuring that all of our priorities fall into one of three areas of activity: **Service**, **Advocacy**, and **Campus Life**; all guided by strong governance practices.

## **VALUES STATEMENT**

## THE STUDENTS' UNION OF UBC OKANAGAN STRIVES TO CREATE AN ATMOSPHERE THAT IS:

#### **DYNAMIC**

- For and by students through governance, employment, programs, and involvement
- Entertaining, fun and high energy environment
- Able to ensure that all our membership and staff: Have their voice heard on issues that are important to them.

Protect and promote their rights. Have their views and wishes genuinely considered when decisions are being made about their lives.

#### **PROTECTED**

- Welcoming, friendly, and respectful
- Clean and well-maintained facility
- Accessible to the campus community

#### **INCLUSIVE**

- Promote and practice diversity through opportunities and programs.
- Encourage comradeship and interaction

#### **CENTRE OF CAMPUS LIFE**

- Convenient and quality retail, food, services, and activities
- Safe, comfortable, and relaxing place to be.
- Numerous versatile, flexible, and well-equipped gathering spaces
- Diverse, equitable, multi-cultural events, and engagement opportunities

## **PRINCIPLES**

#### **COMMUNITY**

We continuously cultivate a community of care that ensures our members and staff feel welcomed and appreciated.

#### **INTEGRITY**

We lead with a good example by ensuring we always take responsibility for our actions and words, through ensuring our decisions are aligned with bettering the student experience.

#### RESPECT

We appreciate the value of diverse opinions in developing approaches to varying situations.

#### **TRANSPARENCY**

We create an environment where our members and staff are encouraged to engage with us and where we are able to share openly about our business practices and actions.

#### RESPECT

We understand and accept the consequences of our actions for the areas in which we assume responsibility.

## A. SERVICE

Global Objective: To improve and expand the services provided by the SUO, ensuring they meet the needs of students and support the overall mission of the organization.

#### **Strategies and Actions:**

#### A. Optimized Student Services:

**Objective:** Improve the overall SUO service experience using continuous feedback from students.

#### **Actions:**

- Conduct service satisfaction surveys.
- Identify areas for improvement and implement service training.
- Pilot enhancements in front-line interactions and digital services.

#### **Timeline: Ongoing from September 2025**

KPIs: Student satisfaction ratings; number of improvements implemented

#### **B.** Review of SUO Insurance

**Objective:** Ensure SUO's liability insurance provides adequate and cost-effective coverage.

#### **Actions:**

- Review existing policy and conduct a benchmarking study.
- Identify coverage gaps and prepare recommendations.
- Present a revised plan to the Executives.

Timeline: September–November 2025

KPIs: Completion of review; board-approved changes.

#### C. Food Security & Pantry Expansion

**Objective:** Expand access to nutritious food and improve pantry operations. **Actions:** 

- Build new community partnerships.
- Increase volunteer engagement.
- Launch awareness campaigns to reduce stigma.

#### **Timeline: Ongoing**

KPIs: Number of students served; volume of food distributed; user feedback.

#### **D. Club Support Services**

**Objective:** Strengthen the support provided to clubs through better systems and resources.

#### **Actions:**

- Offer workshops and leadership training.
- Improve funding application support.
- Create standardized recognition practices.

**Timeline: September 2025 – March 2026** 

KPIs: Club leader feedback; participation in trainings; funding disbursed.

#### E. Rubric & Financial Process Streamlining

**Objective**: Improve transparency and ease-of-use in the student association funding rubric.

#### **Actions:**

- Audit current use of the rubric.
- Provide tutorials and training.
- Update documentation to ensure clarity.

Timeline: Fall 2025

KPIs: Rubric usage rate; training attendance.

#### F. Q-Pay Platform Rollout

**Objective:** Fully implement Q-Pay across all student associations to standardize financial transactions.

#### **Actions:**

- Complete onboarding of all SAs.
- Provide tech support and troubleshoot.
- Monitor and evaluate for refinements.

Timeline: September 2025 - February 2026

KPIs: Percentage of active SAs on platform; reduced transaction issues.

#### G. SUO Coop Role Enhancement

**Objective:** Expand and clarify the role of Coop students to maximize impact and engagement.

#### **Actions:**

- Redefine job responsibilities.
- Provide onboarding and mentorship.
- Include Coop students in strategic projects.

Timeline: Summer 2025 onboarding; review in Winter 2026 KPIs: Supervisor feedback; Coop student evaluations.

#### H. Club Naming Agreement with UBC

**Objective:** Finalize and implement a naming convention in alignment with UBC guidelines. **Actions:** 

- Engage stakeholders in review.
- Finalize legal agreements.
- Roll out changes with clear communication.

Timeline: September – December 2025 KPIs: Agreement signed; clubs transitioned.

#### I. Resource Centre Optimization

**Objective:** Increase efficiency, accessibility, and student satisfaction with the SUO Resource Centre.

#### **Actions:**

- Conduct operational audit.
- Implement layout and process improvements.
- Gather regular feedback.

Timeline: September 2025 - April 2026

KPIs: Usage statistics; student satisfaction surveys.

## **B. GOVERNANCE**

Global Objective: To strengthen the SUO's organizational structures and decision-making processes through policy clarity, fiscal responsibility, and enhanced transparency.

#### **Strategies and Actions:**

#### A. Strategic Engagement & Visibility

**Objective:** Improve how SUO executives and board members represent and communicate with the student body.

#### **Actions:**

- Create monthly social media briefings.
- Host open forums and classroom drop-ins.
- Track action plan progress.
- Work closely with the Media outlets such as phoenix to increase positive messaging to public
- Introduce programming to allow students to speak with SUO Board and Executives to share concerns and thoughts.

KPIs: Attendance at forums; social media engagement metrics.

#### **B. Employment Handbook Completion**

**Objective:** Finalize and publish a comprehensive employee and executive handbook.

#### **Actions:**

- Review existing content with stakeholders.
- Deliver training and digital access.

Timeline: June-December 2025

KPIs: Handbook approval; training completion rates.

#### C. Relationship Building

**Objective**: Build meaningful, strategic partnerships with UBC, community orgs, and student networks.

#### **Actions:**

- Initiate regular meetings with UBC departments.
- Establish liaisons with local nonprofits and campus units.
- Track engagement through partnership logs.

**Timeline: Ongoing** 

KPIs: Number of active collaborations; qualitative partner feedback.

#### D. Grad Student Transition Planning

**Objective:** Build a roadmap for graduate student governance and service integration.

#### Actions:

- Continue to collaborate with the grad student reps, UBCO leadership and SUO legal to ensure a smooth transition
- Identify transition gaps in services and representation.
- Propose an advisory framework.

#### Timeline: Fall 2025

KPIs: Recommendations submitted; transition framework drafted.

#### E. Community Engagement (e.g., Resonance Market)

**Objective:** Increase SUO's presence in broader Kelowna and campus life through visible public programming.

#### **Actions:**

- Develop and co-host quarterly outreach events.
- Collaborate with student groups and departments.
- Promote SUO identity through branding and signage.

KPIs: Event attendance; media reach; partnership reports.

#### F. Non-Deficit Budgeting

Objective: Maintain financial sustainability by avoiding a year-end deficit.

#### **Actions:**

- Create a conservative, transparent budget.
- Conduct monthly budget checks and flag issues.
- Adjust portfolios to remain within limits.

Timeline: Budget finalized by July 2025; monitoring through April 2026 KPIs: Budget variance reports; Finance Committee approvals.

#### G. Optimized Governance and Policy Adherence

**Objective:** To improve governance through a systematic review of bylaws and ensure transparent communication.

#### **Actions:**

- Conduct a systematic review of bylaws and regulations.
- Maintain open communication with the Policy Committee.
- Collaborate with directors and staff for suggestions and feedback.

Timeline: July 1, 2025 – April 30, 2026.
KPI: Enhanced bylaws, proactive policy management, inclusive decision-making.

#### H. Strengthen SUO Budget Oversight

**Objective:** Improve internal budget controls and spending accountability.

#### **Actions:**

- Set annual limits by portfolio.
- Schedule monthly financial check-ins.
- Require committee approval for reallocations.

Timeline: May 2025 – April 2026 KPIs: Fewer overages; improved forecast accuracy

#### I. Enhance Financial Transparency

Objective: Make SUO finances accessible and student friendly.

#### **Actions:**

- Publish summary visuals of the SUO budget.
- Develop a "Where Your Fees Go" campaign.
- Maintain a live financial dashboard on the SUO website.

Timeline: August 2025 – April 2026 KPIs: Website visits; student feedback; engagement rates.

#### J. Policy Optimization

Objective: Ensure SUO operates under current and effective policies.

#### **Actions:**

- Conduct relevant policy audit.
- Update outdated or incomplete policies.
- Host annual policy review session.

Timeline: September 2025 – February 2026 KPIs: Number of revised policies; audit completion.

#### K. Liability Insurance Review

**Objective**: Protect the SUO through thorough and cost-effective insurance coverage.

#### **Actions:**

- Review current policy and identify potential gaps.
- Present findings and make recommendations.

Timeline: Fall 2025

KPIs: Board-approved insurance policy; risk mitigation outcomes.

#### L. Achieve Transparency between Student Body and Policy Committee

**Objective:** To increase awareness and understanding of policy decisions among students.

#### **Actions:**

• Use social media (policy polls, short videos) to highlight policy discussions.

Timeline: August 1, 2025 - April 30, 2026.

Resources: Social Media Coordinator and Policy Committee. KPI: Improved student understanding of policy decisions.

## C. ADVOCACY

**Global Objective:** To advocate for the rights, needs, and wellbeing of students through equity-driven campaigns, expanded support services, and strong institutional and governmental engagement.

#### **Strategies and Actions:**

#### A. Level the Playing Field

**Objective:** Advocate for equitable access and treatment across the Okanagan and Vancouver campuses.

#### **Actions:**

- Identify disparities and compile comparative data.
- Engage with UBC admin to address funding and service gaps.
- Advocate through AMS collaboration and joint campaigns.

Timeline: Fall 2025

KPIs: Meetings held; issues identified and addressed.

#### **B. Innovate Smart Meals 2.0**

**Objective:** Provide improved, affordable meal solutions that reduce student food insecurity.

#### **Actions:**

- Expand the Smart Meals program to include more vendors.
- Introduce new student meal subsidies.
- Launch targeted outreach and sign-up drives.

Timeline: September 2025 – February 2026 KPIs: Meals distributed; program participation.

#### C. Transit Access & Improvement

**Objective:** Improve access to and quality of public transportation for UBCO students.

#### **Actions:**

- Conduct transit survey and gather student feedback.
- Present findings to City of Kelowna and BC Transit.
- Advocate for expanded routes, evening service, and shelter infrastructure.

Timeline: Ongoing

KPIs: Transit improvements achieved; lobbying meetings completed.

#### D. Spiritual Wellness Fair

**Objective:** Promote student wellbeing through inclusive, interfaith community programming.

#### **Actions:**

- Partner with faith and cultural organizations.
- Host a campus fair focused on holistic wellbeing.
- Facilitate education and dialogue around spiritual diversity.

**Timeline: January – March 2026** 

KPIs: Event attendance; participant feedback.

#### E. Spread Love Campaign

**Objective:** Strengthen student connection and belonging through a community-wide compassion campaign.

#### **Actions:**

- Roll out positive messaging across campus.
- Distribute wellness kits and appreciation notes.
- Partner with clubs for peer-led initiatives.

KPIs: Campaign reach; engagement metrics.

#### F. Funding Review

**Objective**: Evaluate UBC funding models to ensure equity and transparency. **Actions**:

- Research and understand current funding allocations.
- Host consultations with BCF, Local and Provincial Government

#### **G. International Student Support**

Objective: Advocate for the protection and inclusion of international students.

#### **Actions:**

- Host focus groups to understand challenges.
- Create culturally responsive resources and referral tools.
- Lobby for lower tuition increases and more support services.

Timeline: Ongoing

**KPIs:** Number of supports implemented; participation rates.

#### H. Mental Health Initiative

**Objective:** Expand student mental health services and promote campus-wide resilience.

#### **Actions:**

- Collaborate with UBC Wellness Centre.
- Train peer leaders and host awareness workshops.
- Promote access to crisis and long-term care.

**Timeline: Ongoing** 

KPIs: Event attendance; resource distribution.

#### I. Ask Me About the SUO Campaign

Objective: Build student awareness of SUO's mandate and services.

#### **Actions:**

- Launch branded informational campaign during AGM and elections.
- Use digital storytelling, tabling, and class visits.
- Measure recognition and understanding.

Timeline: October 2025 - March 2026

KPIs: Student knowledge scores; campaign reach.

#### J. Disability Inclusion

**Objective:** Make SUO programs and spaces accessible and inclusive to all students.

#### **Actions:**

- Conduct accessibility audit.
- Partner with DRC and experts for improvements.
- Host education events on invisible disabilities.

Timeline: September 2025 - February 2026

KPIs: Audit completion; feedback from disabled students.

#### K. Government Relations

**Objective:** Advocate at municipal, provincial, and federal levels for student rights.

#### **Actions:**

- Identify 3–5 priority issues.
- Join or lead coalitions like BCFS or CASA.
- Meet with MLAs, MPs, and city reps.

**Timeline: Ongoing** 

**KPIs:** Number of meetings held; policy shifts supported.

## D. CAMPUS LIFE

**Global Objective:** To enrich the student experience by fostering a vibrant and inclusive campus culture that centers student voices, celebrates diversity, and builds lasting community connections.

#### **Strategies and Actions:**

#### A. Strengthen Club Capacity & Support

**Objective:** Empower student clubs with training, resources, and recognition to thrive.

#### **Actions:**

- Host onboarding and development workshops.
- Streamline funding application and reporting.
- Launch a recognition and awards framework.

**Timeline: September 2025 – March 2026** 

KPIs: Number of clubs supported; satisfaction scores from club leaders.

#### **B. Affordable Event Access**

**Objective**: Remove financial barriers to participation by offering inclusive pricing models.

#### **Actions:**

- Implement early-bird and group discount ticketing.
- Offer free/low-cost entry to flagship events.
- Partner with sponsors to offset costs.

**Timeline: Ongoing** 

KPIs: Event attendance; discount usage rates.

#### C. Semester-Based Events Calendar

**Objective:** Build consistency and anticipation around recurring campus events.

#### **Actions:**

- Develop a pre-published semester calendar.
- Schedule monthly and themed programming (e.g., Game Nights).
- Promote through digital and physical channels.

Timeline: July – August 2025 (planning); launch September 2025 KPIs: Calendar completion; event turnout.

#### D. Enhanced Event Promotion

Objective: Improve outreach and engagement through early,

targeted marketing.

#### **Actions:**

- Begin promotions 2–3 weeks ahead of events.
- Utilize social media storytelling and reels.
- Activate street team and classroom announcements.

**Timeline: Ongoing** 

KPIs: Engagement rates; promotion reach.

#### E. Increase Institutional Presence

Objective: Integrate SUO Campus Life efforts with major

UBCO programs.

#### **Actions:**

- Collaborate with Jumpstart, Create, and Orientation Week.
- Present SUO offerings at info sessions.
- Provide branded materials and giveaways.

Timeline: August – September 2025

KPIs: SUO visibility metrics; participation feedback.

#### F. Diverse & Inclusive Programming

Objective: Celebrate the cultural, social, and identity-based

diversity of UBCO students.

#### **Actions:**

- Host series like Cultural Fusion Nights, LGBTQ2S+ celebrations, and affinity-based mixers.
- Partner with cultural clubs and equity-serving groups.
- Feature diverse speakers, DJs, and artists.

**Timeline: Ongoing** 

KPIs: Number and diversity of events; participant demographics.

#### **G. Improve Student Association Engagement**

**Objective:** To strengthen the relationship between Student Associations (SAs) and the SUO.

#### **Actions:**

- Have faculty representatives attend at least one event per club.
- Engage SAs to understand and discuss their needs.
- Increase Course Union (CU) engagement in term 2 elections.

Timeline: September 1, 2025 - April 30, 2026.

KPI: Increased SA engagement and trust with SUO.

#### H. Interest-Based Club Collaborations

**Objective:** Expand event programming through partnerships with niche and emerging clubs.

#### **Actions:**

- Identify underrepresented student interests.
- Co-host events with anime, chess, fashion, and esports clubs.
- Provide mini-grants and promotional support.

Timeline: September 2025 - March 2026

KPIs: Number of club collaborations; new attendee demographics.

#### I. Student Input on Events

**Objective:** Ensure Campus Life reflects student needs and creativity.

#### **Actions:**

- Distribute regular surveys and polls.
- Host idea submission contests.
- Form a student planning advisory group.

Timeline: August 2025 launch; quarterly check-ins KPIs: Number of ideas received; implementation rates.

#### J. Campus Life Playbook

**Objective:** Preserve institutional memory and improve planning continuity.

#### **Actions:**

- Document event planning templates and workflows.
- Include feedback and recommendations from past coordinators.
- Share through internal team training.

Timeline: July 2025 – April 2026

KPIs: Playbook completion; new coordinator onboarding satisfaction.

#### J. Mentorship for Event Planners

**Objective:** Develop future Campus Life leaders through training and experience.

#### **Actions:**

- Recruit and mentor student volunteers in the Campus Life Committee.
- Offer event leadership roles.
- Recognize contributions in an annual awards format.

Timeline: July 2025 recruitment; mentorship ongoing KPIs: Volunteer retention; event leadership feedback.

## E. CURRENT BOARD AND STAFF

The Board of Directors for the Students' Union is comprised of three types of positions. The elected officials for the 2024/25 year are indicated below.

Full time current staff are also noted below.

The Students' Union also employs several casual, part-time student staff who assist with provision of front-line service in the Students' Union businesses.

#### **EXECUTIVE MEMBERS**

Peter Idoko President

Olivia Lai Vice-President External

Rajat Arora Vice-President Finance and

Administration

Shreya Patnaik Vice-President Internal

Ashley Kyei- Badu Vice-President Campus Life

#### **FACULTY REPRESENTATIVES**

Yasmine Trabelsi Faculty of Sciences

Quinlin Osadczuk Faculty of Arts and Social Sciences

Tejas Bhatia Faculty of Management

Donald Onyewuchi-Ohiri Faculty of Applied Science

Kiki Akinlade Faculty of Creative and Critical Studies

Ghulam Hussain The College of Graduate Studies

Ali Wasti Faculty of Health and Social

**Development** 

Elnaz Zamanzade Faculty of Education Representative

#### **DIRECTORS-AT-LARGE**

Aaditya Golash Director-at-Large Jessica Goel Director-at-Large Naden Qually Director-at-Large Saadia Awais Director-at-Large

#### **EX-OFFICIO MEMBERS**

Isabella Bravo Board of Governors Representative

Saami Hafeez Student Senate Caucus Representative

#### **STAFF**

Jason Evans General Manager

Mike Ouellet Service and Operations Manager

Aaron White Project Manager
Leanne Smiles Finance Manager

Kishan Reid Receptionist / Service Assistant

Lijie Qiu Governance Coordinator

Izzy Rusch Membership Outreach Coordinator

Kayla Schuster Paper and Supply Co Lead

Rachel Fortin Students' Advocate

Clint Flamand Food and Beverage Coordinator

18 19

### YEAR-AT-A-GLANCE SUMMARY

#### WHAT WE'RE DOING IN 2025-2026

#### **ADVOCACY**

- Establish an Indigenous Student Representative.
- Push for resource equity between UBC Vancouver and Okanagan.
- Launch Smart Meals 2.0 and expand food security programs.
- Advocate for improved transit routes and options for UBCO students.
- Host the inaugural Spiritual Wellness Fair.
- Run the Spread Love Campaign to build safety and compassion on campus.
- Conduct a full SUO funding review with an equity lens.
- Advocate for international student protections and supports.
- Expand mental health services and anti-stigma initiatives.
- Implement Ask Me About the SUO outreach campaign.
- Roll out disability inclusion audits and awareness efforts.
- Strengthen relationships with all levels of government.

#### **GOVERNANCE**

- Increase board visibility and student engagement.
- Finalize and distribute a comprehensive employment handbook.
- Deepen ties with UBC admin and community partners.
- Establish a transition plan for graduate student support.
- Grow initiatives like the Resonance Market to engage local stakeholders.
- Implement a non-deficit (break-even/surplus) SUO budget.
- Conduct monthly budget reviews and improve financial oversight.
- Publish easy-to-read financial reports and visual budget summaries.
- Review and modernize SUO policy frameworks.
- Complete an organizational liability insurance audit.

#### **SERVICE**

#### **Annual Plan**

- Optimized Governance and Policy Adherence.
  Achieve Transparency between Student Body and Policy
- Committee.
- Redesign student services based on feedback.
- Review and adjust SUO insurance coverage.
- Expand the food pantry program and build new partnerships.
- Improve training, funding access, and recognition for student clubs.
- Increase adoption of the Student Association Funding Rubric.
- Complete the rollout of the Q-Pay financial platform.
- Enhance Coop student roles with more training and impact.
- Finalize club naming agreements with UBC.
- Streamline Resource Centre operations for better access and service.

#### **CAMPUS LIFE**

**UBCO** 

- Improve Student Association Engagement.
- Transform the Strategic Committee into a Student Association Council.
- Expand club capacity with leadership and financial training.
- Launch affordable event access initiatives (early bird, group rates, subsidies).
- Introduce a semester-based Core Events Calendar.
- Promote events earlier and improve SUO's digital visibility.
- Increase SUO involvement in Jumpstart, Create, and Orientation.
- Host identity-affirming events (e.g., LGBTQ2S+, Afrobeats, cultural nights).
- Collaborate with niche clubs to deliver interest-based events.
- Collect student input regularly to guide event planning.
- Create a Campus Life Playbook to retain institutional memory.
- Mentor student event planners through the Campus Life Committee

## APPENDIX 1: PROGRESS TRACKER OVERSIGHT COMMITEE

Progress meetings shall be held once per semester. Tables to track progress will be inserted at those times.